Community Services

METRO INSTITUTE

CHC52025

DIPLOMA OF COMMUNITY SERVICES



CHC52025 Diploma of Community Services

The CHC52025 Diploma of Community Services (CRICOS Code: 118770M) is a nationally recognized qualification in Australia that prepares individuals for careers in community services and social work. This qualification reflects the role of community services works involved in the delivery, management and coordination of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management. Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

To achieve this qualification, the candidate must have completed at least 200 hours of work as detailed in the Assessment Requirements of units of competency.

Note: As students who complete this qualification with us will have the ability to register with the Australian Community Workers Association (ACWA), they will need to complete total work placement hours of 400 hours.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice. No licensing, legislative, regulatory or certification requirements apply to this qualification at time of publication.

The Course Facts

Duration: 104 weeks including 24 weeks of breaks

2026 Term Start Dates:

Term 1 - 19 January 2026
Term 2 - 13 April 2026
Term 3 - 20 July 2026
Term 4 - 12 October 2026
Term 5 - 18 January 2027
Term 6 - 12 April 2027
Term 7 - 19 July 2027
Term 8 - 11 Oct 2027

> ***The power of a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which could transform our life with a blaze of light.***
>
> ***--- Metro Institute.***

Delivery mode:
20 hrs of face-to-face training and assessment per week

Location:
Metro Institute, Level 4, 770 - 772 George St, Haymarket, NSW 2000

Course Structure:
The course will be delivered in six terms over a one and half year period. And the following identifies each term and the units of competency to be delivered:

Term 1
BSBPEF502 Develop and use emotional intelligence
BSBTWK503 Manage meetings
BSBPEF401 Manage personal health and wellbeing

Term 2
CHCPOL003 Research and apply evidence to practice
CHCDIV001 Work with diverse people
CHCCCS007 Develop and implement service programs

Term 3
CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
HLTWHS003 Maintain work health and safety
CHCCSL001 Establish and confirm the counselling relationship
CHCDEV005 Analyse impacts of sociological factors on clients in community work and services

Term 4
CHCDEV005 Analyse impacts of sociological factors on clients in community work and services - work placement
ACWA Accreditation additional work placement

Term 5
CHCMGT005 Facilitate workplace debriefing and support processes
CHCLEG003 Manage legal and ethical compliance
CHCPRP003 Reflect on and improve own professional practice

Term 6
CHCCCS019 Recognise and respond to crisis situations
CHCPRP001 Develop and maintain networks and collaborative partnerships
CHCDFV001 Recognise and respond appropriately to domestic and family violence

Term 7
CHCDIV003 Manage and promote diversity
CHCCCS004 Assess co-existing needs
CHCCCS038 Facilitate the empowerment of people receiving support
CHCCSM013 Facilitate and review case management

Term 8
CHCCSM013 Facilitate and review case management - work placement
ACWA Accreditation additional work placement

Career pathways:
Potential employment options are in community services roles that focus on the delivery, management and coordination of person-centred services to individuals, groups, and communities. The occupation list: Senior Youth Worker, Aboriginal Housing Worker, Community Development Worker for Social Housing, Assistant Community Services Worker, Community Work Coordinator, Support Facilitator (Disability),Support Facilitator (Community Services),Community Housing Worker, Assistant Community Worker, Coordinator of Volunteer Work, Team Leader, Family Support Worker, Disability Team Leader, Early Intervention Worker, Community Care Manager, Care Team Leader, Community Access Coordinator, Pastoral Care Counsellor, Youth Housing Support Worker, Housing Manager, Welfare Support Worker, Case Coordinator (Disability),Housing Assistant, Community Recreation Coordinator, Community Housing Resources Worker, Family Services Coordinator, Pastoral Care Worker, Community Worker, Community Services Coordinator, Case Coordinator (Community Services),Aboriginal Neighborhood House Coordinator, Community Program Coordinator

For further information...

Enquiries concerning enrolment or courses offered should be addressed to Head Office:

Student Administration
School of Community Services
Metro Institute
Level4/770-772 George St
Haymarket, NSW 2000
Australia

Telephone: (612) 9281 0600
E-mail: sydney@metroinstitute.edu.au

Website: www.metroinstitute.edu.au

Metro Institute ABN 76 616 467 255
RTO Number: 45308
CRICOS Provider Code: 03665A

CHC52025

DIPLOMA OF COMMUNITY SERVICES

We will Love the world you loved, wish for the smile you wished ☺
"The best tunes are played on the oldest fiddles" --- Ralph Waldo Emerson